

CLUB SHOP \$25 MEMBER VOUCHER (AFLW26) – TERMS AND CONDITIONS

These Terms and Conditions apply to the Club Shop \$25 Member Voucher offer. By redeeming a voucher, you agree to these Terms and Conditions.

1. Eligibility

- The voucher is available only to eligible 2026 AFLW memberships (4-Game & Full Season). One voucher will be issued for each eligible membership purchased.
- The voucher code may be used by the original recipient or by another person if the original recipient chooses to share the code. The person redeeming the code is responsible for keeping it secure.

2. Value

- Each voucher has a value of \$25.

3. Validity

- Unless otherwise stated, the voucher is valid until 11:59pm (AEST) 31 March 2027.

4. Online Redemption

- The voucher may be redeemed through the Collingwood Club Shop website only. All other online stores and the Collingwood Club Shop at the KGM Centre are excluded.

6. Single Use

- Each voucher can be redeemed once only. A maximum of one voucher may be used per transaction.

7. Spend Above \$25

- If the total eligible purchase value is greater than \$25, the customer must pay the difference using an accepted payment method.

8. Spend Below \$25

- If the total eligible purchase value is less than \$25, any unused voucher value will be forfeited and will not be carried forward, credited or refunded.

9. Cash / Credit

- The voucher cannot be exchanged or redeemed for cash, store credit or any other form of credit.

10. Postage / Handling

- The voucher cannot be used for postage, delivery, shipping, handling or similar charges.

11. Eligible / Excluded Products

- Excluded products will include, but are not limited to, memorabilia and collectable items, as well as any products that are already discounted, on sale, clearance, or otherwise subject to a promotional price.

- Collingwood Football Club and Delaware North reserve the right to amend the list of eligible or excluded products and categories during the Promotional Period where reasonably necessary.

12. Member Discount / Promotions

- The Voucher may be used in conjunction with the 10% Member Discount.
- The Voucher cannot be used in conjunction with sale pricing, clearance items, promotional offers, or any other discount unless otherwise approved by Delaware North and Collingwood Football Club and communicated prior to the promotion.

13. Mixed Carts

- Where a transaction includes both eligible and excluded products, the Voucher value will only be applied to the total value of the eligible products in the transaction.
- No portion of the Voucher may be applied to excluded products, including memorabilia, collectables, sale items, clearance items or any other excluded categories.
- If the value of the eligible products is less than the Voucher value, any unused balance will be forfeited unless otherwise specified in the promotion terms.

14. Returns / Refunds

- If a product purchased using a voucher is returned, the portion of the purchase paid for using the voucher will not form part of any cash refund or other refund value, except where required by law.

15. Lost/Disputed codes

- Collingwood Football Club will manage enquiries relating to lost, stolen, shared, misused or disputed voucher codes. Collingwood Football Club may request transaction context or supporting information from Delaware North. Replacement codes may be issued on a case-by-case basis at Collingwood Football Club's discretion.

16. Misuse / Technical Issues

- Collingwood Football Club and Delaware North may refuse, cancel or suspend use of a voucher where misuse, suspected fraud, duplicate redemption attempts, system outages, technical failures or other issues affect the proper operation of the offer, subject to final legal review and applicable law.